



BELGIAN ECONOMIC MISSION

23 > 30 June 2018

ARGENTINA URUGUAY



USEFUL INFORMATION



Belgian
Foreign Trade Agency

ARGENTINA URUGUAY

USEFUL INFORMATION

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ARGENTINA URUGUAY

GENERAL INFORMATION

1. REQUIRED TRAVEL DOCUMENTS

To enter Argentina and Uruguay, your **Belgian passport must be valid during the entire duration of your stay and at least until 6 months after your return**. No visa is required for official and business delegations.

2. HEALTH AND SAFETY

The cost of care in Argentina and Uruguay is as high as in Belgium. The quality of care varies. It is not only advisable but also **mandatory to travel with an adequate travel health insurance**.

Anyone travelling to Argentina and Uruguay should be vaccinated against hepatitis A.

Regarding water, vigilance is required in Argentina. It is not recommended to drink tap water in Argentina, even in Buenos Aires. In Uruguay, tap water is safe to drink.

Do not be surprised if you see a demonstration or protesters around Buenos Aires (especially in the downtown area). Argentina is a very political country and people often demonstrate.

For more details, please consult the travel advice issued by FPS Foreign Affairs in French or Dutch:

ARGENTINA

FR
www.diplomatie.belgium.be/fr/Services/voyager_a_letranger/conseils_par_destination/argentine

NL
www.diplomatie.belgium.be/nl/Diensten/Op_reis_in_het_buitenland/reisadviezen/argentinie

URUGUAY

FR
www.diplomatie.belgium.be/fr/Services/voyager_a_letranger/conseils_par_destination/uruguay

NL
www.diplomatie.belgium.be/nl/Diensten/Op_reis_in_het_buitenland/reisadviezen/uruguay

3. FLIGHTS AND LUGGAGE

On Sunday 23 June from 16:45 onwards, Ms. Astrid Van Snick (M: +32 470 34 52 53) of the Belgian Foreign Trade Agency will welcome you **at the assigned check-in desk of Air Europa (row 7) at Brussels National Airport**.

Luggage with the sticker «Belgian Economic Mission» will be identified by authorities and hotel staff as being part of the mission. It is in your best interest to have it on all your suitcases for the duration of the mission.

Air Europa luggage allowance:

Business Class

- ♦ Checked luggage:
3 pieces of max. 23kg
- ♦ Carry-on luggage:
2 pieces of max. 18 kg

Economy class

- ♦ Checked luggage:
1 pieces of max. 23kg
- ♦ Carry-on luggage:
1 pieces of max. 18 kg

All information can be found on the official website of Air Europa: www.aireuropa.com/en/flights/baggage

The same restrictions regarding luggage apply for the ferry transfer from Buenos Aires to Montevideo.

During the ferry transfer with Buquebus, food is available. However, please note that it is not free of charge.

OVERVIEW OF THE INTERNATIONAL TRANSFERS OF THE ECONOMIC MISSION

DAY	TIME SCHEDULE LOCAL TIME	ROUTE	FLIGHT NUMBER
Saturday 23 June 2018	18:45 – 21:10 flight duration 2h25	Brussels → Madrid	UX1174
Saturday 23 June 2018	23:55 – 07:35 flight duration 12h40	Madrid → Buenos Aires	UX 041
Wednesday 27 June 2018	16:00 – 18:15 Ferry transfer duration 2h15	Buenos Aires → Montevideo	/
Saturday 30 June 2018	11:55 – 05:10 flight duration 11h40	Montevideo → Madrid	UX 046
Sunday 1 July 2018	07:25 – 09:45 flight duration 2h20	Madrid → Brussels	UX 1171

ARGENTINA URUGUAY

GENERAL INFORMATION

4. NAME BADGE

You are requested to wear your personal name badge of the «Belgian Economic Mission» in a visible way, from departure at the airport in Brussels throughout the mission.

Without badge and/or a personal invitation for selected activities, access will be denied by the local and Belgian security as the security regulations will be strictly respected and applied.

In case you did not receive your name badge before departure, you can still collect it upon arrival in Buenos Aires right before the information session on Sunday 24 June at the BFTA-registration desk in front of the Versailles room on the lobby level of the Alvear Palace Hotel. After the information session, you can collect your badge at the secretariat of the mission.

5. SECRETARIATS OF THE MISSION

During the mission, a secretariat of the Belgian Economic Mission will be set up in the hotels. This is the place you can address all your questions and to visit should you have any problem with your badge.

In Buenos Aires, **the secretariat of the Belgian Economic Mission** will be set up in **room 7 of the Business Center on the first floor of the Alvear Palace Hotel**. The secretariat will be operational from Friday 22 June at 08:00 until Wednesday 27 June at 12:00.

In Montevideo, the secretariat will be set up in the **room Sara** on the level -1 of the Hyatt Centric hotel. The secretariat will be operational from Thursday 28 June at 08:00 until Friday 29 June at 19:00.

6. DEPARTURE TIMES

Please note that **departure times of buses and other organized transport will be strictly observed.**

Kindly respect the departure times mentioned in your programme and be present in the lobby of the hotel 10 minutes prior to departure time. **Latecomers will not be waited for.**

7. LANGUAGE

The official language of Argentina and Uruguay is Spanish. English is usually spoken in the business world.

Have all printed material available in both English and Spanish. Business cards are essential and it would be an advantage to have the reverse printed in Spanish.

8. CONTACT DETAILS

Please refer to the section "Contact organizers" of the website www.belgianeconomicmission.be, in the app "Belgian Economic Mission" or in the final chapter of the brochure of the participants.

ARGENTINA

GOOD TO KNOW BEFORE DEPARTURE

1. CURRENCY

The official currency of Argentina is the Argentinian Peso (ARS). On 29 May 2018, the exchange rate was:

1 EUR = 28,56 ARS

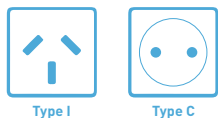
It is also important to know that you often may be asked to present your ID or passport when you pay with a credit card.

Please note that most convenience stores do not accept credit cards so it is highly advised to have some cash with you for small expenses (coffee, water, etc.).

There is no ATM in the hotel. If you go outside of the hotel to the left, on the corner of the street there is the Santander Rio bank with ATM machines.

2. ELECTRICITY

Electricity in Argentina is 220 volts, 50 Hertz. In recent years, Argentina has switched to Type I plugs and outlets. Some buildings still use older Type C outlets and some buildings have hybrid outlets that accept both Type I and C plugs.



As Argentina uses two different types of wall outlets, having an international travel adapter is the best choice to avoid any inconvenience.

3. WEATHER

The temperature in June varies along the day, with an average of 12° C (16° max / 8° min), with cold mornings and evenings. Buenos Aires tends to be a sunny city though, but in the winter (i.e. during the mission), the weather can be unpredictable. It is advisable to have an overcoat and a raincoat in case of rain.

4. MOBILE PHONES

The country code for Argentina is + 54.

The area code for Buenos Aires is 11.

It is best to bring your own cell phone to Argentina and then buy an inexpensive SIM card (you will get a local number) and credit (or "carga virtual") as needed.

Cell phones and particularly iPhones are very precious objects, so try to watch out if you are using your phone in the street or if you casually leave it on a restaurant or a bar table.

5. BUSINESS TIPS

Argentiniens are very affectionate and warm people. Important things to remember include:

◆ Greetings

Argentiniens address as "tú" (informal person in Spanish) and most commonly "vos" (informal person in Argentinian Spanish). It is also possible that they touch you when they are talking to you. A pat on the shoulder would not be surprising. Maintaining eye contact is also very important.

◆ Business hours

Normal business hours are Monday through Friday from 09:00 to 18:00 (punctuality is generally observed). Appointments are necessary and should be made one to two weeks in advance, preferably by e-mail or telephone.

◆ The art of small talk

Do not talk about sensitive topics unless you are prepared. Even if you think you are well informed, try not to offer a quick opinion over a subject that can be sensitive to Argentinians. Normally they do not take it very well unless your knowledge of Argentina is excellent. Argentinians often need several meetings and extensive discussion to make deals so be prepared for a certain amount of small talk before getting down to business.

ARGENTINA

GOOD TO KNOW DURING THE MISSION

1. ARRIVAL

Upon arrival, the local time in Buenos Aires is 4 hours behind of Brussels. At the airport of Buenos Aires, each participant collects his/her own luggage from the conveyor belt and proceeds through the usual exit to the buses reserved for the delegation at the entrance of the airport.

The trip from the airport to the Alvear Palace hotel takes about an hour, depending on traffic.

2. INFORMATION SESSION IN BUENOS AIRES

The Belgian Economic Mission officially starts in Buenos Aires with an information session for the entire Belgian delegation on Sunday 24 June 2018 at 17:15 at the Alvear Palace Hotel (Versailles room, on the lobby level).

After the information session, you will receive your personal programme with your B2B meetings and all invitations for official activities. A welcome cocktail will follow the information session in the Vendôme and Pompadour rooms on the lobby level.

3. TIPPING

Tipping in Argentinian restaurants is never mandatory, but certainly desired. If you receive good service and want to leave something, 10% is usually more than enough. However, if your service was awful, do not feel as though you must leave a gratuity.

4. GETTING AROUND

It is very easy to find a taxi in Buenos Aires. With its 40,000 cabs (one car for every 80 inhabitants), it is one of the best cities in the world to take a taxi. It is fairly easy to hail one on any major avenue.

Please note that taxis in Buenos Aires only take cash.

You can also book a taxi online. One of the most popular companies is "Taxi Premium" (www.taxipremium.com.ar).

5. RESTAURANTS RECOMMENDED BY THE BELGIAN EMBASSY IN ARGENTINA

♦ La Bourgogne (at the Alvear Palace)

(French Food)
Ayacucho, 2023
+54 11 4805 38 57
www.alvearpalace.com/restaurantes-bares

♦ Aires Criollos

(15 min on foot from the Alvear Palace)
(Argentinian Food)
Avenida Santa Fe, 1773
+54 11 4811 37 66
www.airescriollos.com.ar

♦ Sottovoce

(4 min on foot from the Alvear Palace)
(Italian food)
Avenida del Libertador, 1098
+54 11 4807 66 91
www.sottovoce.com.ar

♦ La Pecora Nera

(4 min on foot from the Alvear Palace)
(Italian food)
Ayacucho, 1785
+54 11 4804 20 00
www.lapecoranera.com.ar

6. MEDICAL AID

♦ Hospital

Hospital Alemán
Pueyrredón, 1640
+54 11 4827 70 00
www.hospitalaleman.org.ar

♦ Doctor

Dr. Carlos SCHWARTZ
Avenida del Libertador, 5630
+54 11 4784 89 62

♦ Dentist

Dental DAS Argentina
Dr. Gustavo Telo & Dr. Marisol Telo
Laprida, 1621 (level 2)
+54 11 4828 08 21
Monday to Friday from 09:00 to 19:00
www.dental-argentina.com.ar/ingles/home_ingles.htm

♦ Pharmacy

Buenos Aires has a large number of pharmacies all around the city, especially in downtown areas, and some of them are open 24 hours. Most pharmacies in Argentina sell a wide range of products and prescription medicines, including some over-the-counter medicines that can be purchased without a prescription.

Nearby the hotel, you can find the following pharmacy:

Pharmacy Botica del Pilar
Avenida Pres. Manuel Quintana, 531
+54 11 4804 01 15
From Monday to Friday from 08:00 to 21:00
Saturday from 08:00 to 20:00
Closed on Sunday

URUGUAY

GOOD TO KNOW BEFORE DEPARTURE

1. CURRENCY

The Uruguayan currency is the Uruguayan Peso (UYU). On 29 May 2018, the exchange rate was:

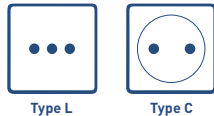
1 EUR = 36,18 UYU

Exchange offices are recommended for exchanging foreign currencies. ATM's are easily located nearby the hotel. Credit cards are widely accepted.

2. ELECTRICITY

Electricity in Uruguay is 220 Volts, 50 Hertz.

Below, pictures of the most common plugs used in Uruguay:



3. WEATHER

The average temperature in June is about 14° C during the day, dropping to 5° C at night. The risk of rain is about 60%.

4. MOBILE PHONES

The country code for Uruguay is +59.

The area code for Montevideo is 8.

5. BUSINESS TIPS

◆ Strong European tradition

The population of Uruguay mainly consists of descendants of European immigrants. Therefore, Uruguay has a very strong European tradition and the local market is receptive to European products.

◆ Greetings

Initial greetings are formal and follow a set protocol of greeting the eldest or most important person first. A standard handshake, with direct eye contact and a welcoming smile will suffice. Most Uruguayans use two surnames: one from their father, which is listed first, followed by one from their mother but only the father's surname is used when addressing someone.

◆ Business relationships

Business cocktails and lunches are common. Dinners are common for closing a business agreement. Home dinner invitations are rare and should be considered an honor.

◆ Business gifts

Small business gifts may be given at the closing of a deal or at the conclusion of a trade mission or formal visit. Any gift that might be interpreted as bribery could have legal consequences. In fact, some businesses have adopted codes of conduct that may not permit the acceptance of gifts in certain circumstances.

URUGUAY

GOOD TO KNOW DURING THE MISSION

1. ARRIVAL

At the port of Montevideo, each participant collects his/her own luggage and proceeds through the exit to the buses reserved for the delegation at the entrance of the port.

The trip from the port of Montevideo to the hotel takes about 25 minutes.

2. TIPPING

In Uruguay, restaurants and bars generally do not include tips to the bill. Nonetheless, a tip of 10% of the total spent will be expected, but this is not a set rule.

3. GETTING AROUND

◆ Taxis

Taxis are affordable and easily available in Uruguay. For arranged transportation there are 'remises' (private car driven by a chauffeur). You can either request at the hotel reception to arrange a trip, or check the suggested service below:

Remises La Española
+59 8 2622 23 23
www.remiseslaespañola.com

4. RECOMMENDED RESTAURANTS

◆ La Vaca Restaurant (at the Alvear Palace)

26 de Marzo, 3572
+59 8 2622 50 77
www.lavaca.com.uy

◆ La Perdiz Restaurant (5 min by taxi from the hotel)

Guipúzcoa, 350
+59 8 2622 12 32

◆ TONA (5 min by taxi from the hotel)

(Uruguayan cuisine)
Luis Franzini, 955
+59 8 2712 76 28 or +59 8 9977 79 65

◆ Panini's Restaurant (10 min on foot from the hotel)

26 de Marzo, 3572
+59 8 2622 12 32

◆ FOC (5 min by taxi from the hotel)

(Mediterranean cuisine)
Ramon Fernandez, 285
+59 8 9165 42 27

5. MEDICAL AID

◆ Hospital

Hospital Británico
Avenida Italia, 2420
+59 8 2487 10 20

◆ Dentist

Denta Odontología
(with emergency calls)
Emilio Frugoni, 935 (level 7)
+59 8 2412 24 20
www.denta.com.uy

Consultorios Odontológicos
(closer to the hotel-only business hours)
Rambla Armenia, 1639
+59 8 2623 17 81
www.odonto4.com.uy

◆ Doctor

Dr. Fernando Medina
Avenida Dr. Francisco Soca, 1236
+59 8 9420 01 75

◆ Pharmacy

There are many pharmacies nearby the hotel. Most of them have a 24/7 service.

Famashop 08
26 de Marzo, 1393
+59 8 2709 60 10

Farmashop 57
Avenida Gral. Rivera, 3500
+59 8 2622 03 24
www.farmashop.com.uy



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